



Dear valued patients,

We'd like to take this opportunity to thank you for your ongoing support and adapting to the new changes to the practice over the past few years.

We had hoped to avoid this, however the recent budget makes it very clear that the federal government shows little interest in supporting patients access to general practice. To survive as a business we cannot continue to bridge the gap between the rebates that are offered by Medicare, and what it actually costs to run a primary care business. Bulk billing patients had, for the last few years meant operating at a loss for these consultations. Unfortunately as inflation continues to rise, if we are to continue to provide a high quality service to our patients we are unable to continue to Bulk Bill for many of the services we previously provided.

It is not a decision that we have come to lightly. If you have been a regular patient here for some time, you will be aware that the GPs, nurses and admin in the practice are not motivated by money and all wish to provide you with high quality primary care. However, we need to stay in business to be able to deliver that care.

For the New Year in 2023 we have reviewed our billing policy and these changes will come into effect from **January 16<sup>th</sup>, 2023:**

- Increase across schedule of fees
- Children over 5 years will be privately charged for all consultations at a discounted rate
- Concession/health care card holders will be privately charged for all consultations at a discounted rate
- Aged pensioners with a current pension card (Centrelink issued) will be bulk billed Monday through Friday.

If you feel you would like to discuss this further, please do not hesitate to contact us via email on [practicemgr@mylifemedical.com.au](mailto:practicemgr@mylifemedical.com.au). We will endeavour to respond to you in a timely manner.

Please know that we have not made this decision lightly, and we hope you will both understand and support this decision by the Practice owners. If you are unable to support the changes, please let us know which medical centre you need your records transferred to, and there will be a discounted charge for this service.

Where possible, there will be appointments that are able to be bulk billed, this will depend on eligibility for Medicare initiatives (care plans, health assessments, and healthy heart check) and as always, GP discretion for other types of consults. If you are a regular patient of the practice, please feel free to discuss this with your regular GP to determine what works for you and how we can assist you in continuing to care for you if you are experiencing financial difficulties.

Kind regards,

Ashlee & Melinda

Practice Managers



# NEW FEE SCHEDULE 2023

Fee Schedule as of 16/01/2023

Fees are payable at time of consultation by EFTPOS.

Please note the practice **does not accept CASH** payments.

## Bulk billing is offered to:

- Children aged 5 & under
- Over 65 years Aged Pensioner card holders
- DVA Gold Card Holders/ DVA White Card Holders on eligible conditions
- Careplans
- Health assessments

*\*\*Fees subject to change without notice*

Appointment type	Private	Aged Pensioner Over 65 years	Healthcare/ Concession Card Holders & CHILDREN over 5 years	Children aged 5 years and under	DVA	Medicare Rebate	Out of Pocket
Standard	\$86.00	Bulk Billed	\$75.00	Bulk Billed	Bulk Billed	\$39.75	\$46.25/ \$35.25
Long	\$140.00	Bulk Billed	\$120.00	Bulk Billed	Bulk Billed	\$76.95	\$63.05/ \$43.05
Extended	\$180.00	Bulk Billed	\$165.00	Bulk Billed	Bulk Billed	\$113.30	\$66.70/ \$51.70
Saturday	\$92.00	\$85.00	\$85.00	\$85.00	Bulk Billed	\$39.75	\$52.25/ 45.25
Saturday (long)	\$150.00	\$135.00	\$135.00	\$135.00	Bulk Billed	\$76.95	\$73.05/ 58.05