



2nd Dec, 2024

Subject: Important Update: Increase of Appointment Fees Starting 1st March, 2025.

Dear Patient,

We hope this message finds you well. At MyLife Medical Brookwater General Practice, we are committed to providing high-quality care and ensuring that our patients receive the best possible experience. To continue to offer the level of care you expect and maintain the sustainability of our practice, we need to adjust our appointment fees.

Why This Change Is Necessary: Over the past 12 months, we have worked hard to keep costs stable. However, as you know, CPI inflation, rising costs for medical supplies, staff salaries, and other operational expenses have made it increasingly difficult to maintain our services without adjusting our fees.

Starting 1st March, 2025, the cost of appointments will increase by the new fee schedule as below:

Appointment type	Private	Aged Pensioner Over 65 years	Healthcare/Concession Card Holders & CHILDREN over 5 years	Children aged 5 years and under	Gold DVA	Medicare Rebate	Out of Pocket
Standard	\$89.00	Bulk Billed	\$80.00	Bulk Billed	Bulk Billed	\$42.85	\$46.15/ \$37.15
Long 20-30 mins	\$145.00	Bulk Billed	\$125.00	Bulk Billed	Bulk Billed	\$82.90	\$62.10/ \$42.10
Long 30-40 mins	\$165.00	Bulk Billed	\$140.00	Bulk Billed	Bulk Billed	\$82.90	\$82.10/ \$57.10
Extended>40 mins	\$200.00	Bulk Billed	\$185.00	Bulk Billed	Bulk Billed	\$122.15	\$77.85 / \$62.85
MyMC tele- Long 91900	\$145.00	Bulk Billed	\$120.00	Bulk Billed	Bulk Billed	\$82.90	\$62.10/ \$37.10
MyMC tele-extended 91910	\$200.00	Bulk Billed	\$185.00	Bulk Billed	Bulk Billed	\$122.15	\$77.85 / \$62.85
Saturday-standard	\$95.00	\$90.00	\$90.00	\$90.00	Bulk Billed	\$42.85	\$52.15/ \$47.15
Saturday (long)	\$165.00	\$145.00	\$145.00	\$145.00	Bulk Billed	\$82.90	\$82.10/ \$62.10

What This Means for You: We understand that any increase in fees can be concerning, and we want to assure you that we are taking steps to minimize the impact on you. Our goal is to continue to provide the high standard of care that you trust us for, and this adjustment is essential to sustaining the quality of our services.

We appreciate your understanding and continued support. If you have any questions about the upcoming fee changes or would like to discuss how this might affect your visits, please don't hesitate to reach out to our Practice Managers via email, brookwatergp@mylifemedical.com.au. We're here to help and answer any concerns you may have.

Thank you for being a valued patient at MyLife Medical Brookwater General Practice. We look forward to continuing to serve you in the new year.

Sincerely,
Ashlee & Melinda
Practice Managers
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