



Dear Patient,

We hope you are well.

At MyLife Medical Brookwater General Practice, our priority is to provide our patients with high-quality, attentive care and a positive experience at every visit. To ensure we can continue delivering the level of service, time, and care our patients value, we will be updating our appointment fees.

This adjustment helps us maintain the quality of care we provide, support our clinical team, and ensure we can continue offering comprehensive services to our community.

From **1 May 2026**, our appointment fees will change in accordance with the updated fee schedule outlined below.

Appointment type	Private	Aged Pensioner Over 65 years	Healthcare/Conc & Children over 5yrs	Children aged 0-5yrs	Gold DVA	Medicare Rebate	Out of Pocket
In practice appt fee schedule (Weekday)							
Standard <12mins	\$89.00	Bulk Billed	\$80.00	Bulk Billed	Bulk Billed	\$43.90	\$45.10/\$36.10
Standard < 20mins	\$110.00	Bulk Billed	\$95.00	Bulk Billed	Bulk Billed	\$43.90	\$66.10/\$51.10
Long < 30mins	\$145.00	Bulk Billed	\$125.00	Bulk Billed	Bulk Billed	\$84.90	\$60.10/\$40.10
Long < 40mins	\$165.00	Bulk Billed	\$140.00	Bulk Billed	Bulk Billed	\$84.90	\$80.10/\$55.10
Extended <50 mins	\$200.00	Bulk Billed	\$185.00	Bulk Billed	Bulk Billed	\$125.10	\$74.90/\$59.90
Saturday Appt fee Schedule							
Saturday Standard <12mins	\$92.00	\$85.00	\$85.00	\$85.00	Bulk Billed	\$43.90	\$48.10/\$41.10
Saturday Standard < 20 mins	\$115.00	\$105.00	\$105.00	\$105.00	Bulk Billed	\$43.90	\$71.10/\$61.10
Saturday Standard Telehealth	\$92.00	\$85.00	\$85.00	\$85.00	Bulk Billed	\$43.90	\$48.10/\$41.10
Saturday Long <30mins	\$150.00	\$135.00	\$135.00	\$135.00	Bulk Billed	\$84.90	\$65.10/\$50.10
Saturday Long <40 mins	\$175.00	\$150.00	\$150.00	\$150.00	Bulk Billed	\$84.90	\$90.10/\$65.10
Telehealth/Phone Appt Fee Schedule (Weekday)							
Telehealth standard	\$89.00	Bulk Billed	\$80.00	Bulk Billed	Bulk Billed	\$43.90	\$45.10/\$36.10
MyMedicare Registered/ Telehealth Long	\$145.00	Bulk Billed	\$125.00	Bulk Billed	Bulk Billed	\$84.90	\$60.10/\$40.10
MyMedicare Registered/ Telehealth Ext	\$200.00	Bulk Billed	\$185.00	Bulk Billed	Bulk Billed	\$84.90	\$74.90/\$59.90

What This Means for You

To provide greater clarity and consistency for our patients, we are introducing a more structured and tiered billing schedule. This allows our fees to better reflect the time, complexity, and level of care involved in each consultation. We understand that any change to fees can be concerning. Please be assured that we have kept increases as minimal as possible, particularly given that we have not increased our fees in over 18 months, while ensuring we can continue to provide the high standard of care and services our patients expect.

These adjustments help support the sustainability of our practice and allow our team to continue delivering quality medical care to our community.

If you have any questions, please contact our Practice Managers at brookwatergp@mylifemedical.com.au. Thank you for your understanding and for being a valued patient.

Kind regards,
Ashlee & Melinda
Practice Managers
MyLife Medical Brookwater General Practice

02/04/2026